

SERVICE EXCELLENCE AWARD 2023 (INDIVIDUAL) NOMINATION FORM

AWARD CRITERIA 2023: This front-line employee provides a positive first impression to visitors to our territory and demonstrates commitment to professional development through training and ultimately delivers outstanding customer service.

Nominator Information

(Please complete both sections if you are nominating an NWTT member.)

Name: _____

Business: _____

Phone: _____

Email: _____

Nominee Information

(Nominees do not need to be contacted prior to nomination.)

Name: _____

Business: _____

Phone: _____

Email: _____

Member, or employed by NWTT Member? Yes

No

Please include a letter to support the nomination that reflects the evaluating criteria noted below. Submissions should be 500 words maximum and typed. Inclusion of support materials are encouraged (letters, newspaper articles, pictures, resumes, other awards, testimonials etc.) Videos can also be submitted. If you wish the supporting materials to be returned, please make a note in your submission.

Evaluating Criteria:

- In what front-line occupation is this person employed? For how many years?
- Explain how this person provided a positive impression to Northwest Territories visitors? (Courteous, friendly, product knowledge etc.)
- Provide evidence that this individual's actions resulted in customer satisfaction (consistent high levels of service, above and beyond service).
- In what ways has this person shown a commitment to personal growth (example, training) that has contributed to enhanced customer service?

Submissions should be based on activities completed between October 1, 2022, and October 13, 2023.

The nominator certifies that all the information in the submission is correct.

Nominator Signature

Date

(Please also sign here if you are self-nominating)

EMAIL FORMS TO:

Lana@spectacularnwt.com

Lana Bromley
Business Events and Partnerships Specialist
Northwest Territories Tourism

Forms are due October 13, 2023.